

RGPD Privacy Policy

Last update (May 2018)

In Chocolates Fraim S.L. We strive to protect and maintain your privacy when you visit our website and in our electronic communications.

This privacy policy, together with the user agreement, provides an explanation of what happens with the personal data that you provide or that we collect from you.

We can update this policy from time to time. Please, read it regularly.

Information collected

When browsing our site we can request and process the following information about you:

- i. Information about your visits to our website and the resources you access, including but not limited to, traffic data, location data, weblogs and other contact information.
- ii. The information you provide by completing the forms on our site, for example, when you register or make a purchase.
- iii. The information you provide to us when you communicate with us for any reason.

Use of cookies

At times, we may collect information about your computer for our services and also provide statistical information about the use of our website to our advertisers.

This information will not identify you personally, it is statistical information about our visitors and your use of our site. After personally, these statistical data do not identify any personal details of any kind.

Similarly, as described above, we may collect information about your general Internet use through cookies. If they are enabled, these cookies are automatically downloaded to your computer. These cookies are stored on your computer's hard drive since they provide information that must be transmitted to your hard drive. This helps us improve our website and the service we offer.

Computers have the option to disable cookies. This is done by activating the options of your browser that disable cookies. Please note that if you disable cookies, you will not be able to access certain parts of our website.

Other advertisers may also use cookies over which we have no control. Those cookies, if enabled, will be downloaded when you click on the ads posted on our website.

Many providers, including Google, post ads on Internet websites.

Many providers, including Google, use cookies to serve ads based on previous visits to websites.

You can disable Google cookies by visiting the [page to disable Google advertising](#).

Use of information

The information we collect and keep about you primarily serves to enable us to offer you our services. We may also use the information for the following purposes:

- i. To provide you with the information you have requested about our products or services. To provide you with information about other products that may be of interest to you if you have consented to receive such information.
- ii. To fulfill our contractual obligations to you.
- iii. To inform you of any changes to our website, such as improvements or changes in services / products that may affect our service

If you are already a customer, we can contact you with information about products and services similar to those previously offered.

Your personal information

The data that he puts at our disposal, are stored in secure servers. All information about any transaction made on our website is encrypted to guarantee your security.

The exchange of information over the Internet is not totally secure and, therefore, we can not guarantee the security of the data that is sent electronically. Therefore, the exchange of these data is done at your own risk. If we have given you a password (or if one has been selected) so that you can access certain parts of our site, you are responsible for maintaining its confidentiality.

Share your data

If applicable, we may share your personal information with any member of our group. Including, if applicable, our subsidiaries, our business holding companies and their other subsidiaries, if any.

We will disclose your personal information to the transportation providers with whom you have chosen to make the transaction. We may also disclose your personal information to third parties if:

- i. We sell some or all of our business and / or our assets to a third party.
- ii. We are legally bound to disclose your information.
- iii. We have to fight a scam and minimize credit risks.

Links to third-party sites

You can find links to third-party websites on our website. These websites must have their own privacy policies that you should check. We do not assume any responsibility or obligation of any kind for such policies since we have no control over them.

Access to information

According to the Data Protection Act of 1998, you have the right to access personal information we have about you. Please note that any request for access to personal information may entail the payment of a fee of 10€ to cover the cost of providing you with the information you request. If you wish to receive the information we have about you, please contact us using the contact information that appears in the contact section of our website.